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# General Tariff for Fusion Customers

**Issue Date: April 2024**

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Tariff applies on accounts, facilities, services and transactions used/made for business purposes only.



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# General Account Tariff

## Administration Charge

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### Minimum Balance Fee

– €10.00 per quarter

We will charge you a Minimum Balance fee if the average of the combined balances of your savings and current accounts in Malta, does not exceed €200 during the previous quarter.

When applicable the charge will be applied to the account holder's current or savings account immediately after the end of the previous quarter.

We will not charge a Minimum Balance Fee to the following types of customers/accounts:

1. Customers who have any type of Term Deposit Account;
  2. Customers enjoying borrowing facilities;
  3. Sole customers who are a party to a joint relationship (with a credit balance);
  4. Customers holding HSBC Bank Malta p.l.c Credit Cards, plan with HSBC Life Assurance (Malta) Limited, HSBC Global Asset Management (Malta)Limited products;
  5. New customers of HSBC Malta (these will be excluded from this fee for the first six months from the date the customer relationship was set up).
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## Cashier's order

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Issuance of a banker's draft in Euro (for local use only) – €3.50

## Early Closure Charge

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If an account is closed within 6 months from the date it was opened – €10.00 *(Applicable only to Demand Deposit Accounts)*

## Statements

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Monthly statements – Free  
 Statements in excess of a monthly frequency – €1.00 per statement  
 Duplicate Statements – €1.00 per statement  
 Re-print of Statements – €1.00 per page  
 Request for statements in the period prior to January 2002 – An additional charge of €25.00  
*(Over and above the existing charge)*

SWIFT Customers Statement Messages (MT940/MT942)

Frequency:

– Monthly – €5.00 per month  
 – Weekly – €10.00 per month  
 – Daily – €30.00 per month

## Inter – Account Transfers

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Inter-account transfers by ATM, telephone banking and electronic channels – Free  
 Transfers across counter (effected by CSO/teller, customer in attendance) – Free  
 Written request to effect a single transfer – Free



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## Standing Instructions

Set-up in Branch	– €2.50 per instruction
Set-up via electronic channels	– Free
Standing Instructions in favour of any HSBC Group entity established in Malta	– Free ( <i>When no advice required</i> )
Automated Standing Instructions	– Please refer to Section "Outward Remittance – Transactions effected through Electronic Channels"
Standing Instructions not paid due to lack of funds	– €15.00
<i>Standing Instruction that is rejected for three consecutive business days</i>	
Balance triggered standing instructions – Without Advice	– €0.50 per payment (Maximum €5.00 per quarter)
Balance triggered standing instructions – With Advice	– €2.00 per payment

## Cheque Book Fee

Applicable per cheque book ordered on any account following the first two free* cheque books (for each entity).	– €5.00 per cheque book
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\*The two free cheque books are a one-time, non-recurring concession.

## High volume cheque user fee

Cheques debited to your accounts (the first 25 cheques debited to any of your accounts per month are free)	– €2.50 per cheque
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## Stopped Cheques (applicable whether stop instructions are for one cheque or block of cheques)

Lost or stolen	– €7.00
Signed and undated cheque	– €20.00
Charge is not applicable when cheque-book is mailed by bank and cheque-book lost in transit	

## Cheque Imaging

Individual Request	– €1.00 per image
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## Cheques Returned unpaid by us

Refer to Drawer	– €25.00 per cheque ( <i>Debited to drawer</i> )
Cheques returned unpaid for other reasons	– €5.00 charge per cheque ( <i>Debited to drawer</i> )

## Cheque Encashment

Encashment of HSBC Malta and other local bank cheques, including CBM (applicable to non-customers only)	– €7.50 per cheque
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## Issue of Bank's Certificates to Auditors

Charges per certificate issued for each financial year	– €17.50 inclusive of VAT when no lending facilities are held
	– €35.00 inclusive of VAT when lending facilities are held
When this requires access to bank's records	– €25.00 (exclusive of VAT). <i>The charge will be collected from the bank requesting the report.</i>
Declarations required for continuation of pension cheques Information Report	– Free of charge
	– €25.00 (exclusive of VAT). <i>The charge will be collected from the bank requesting the report.</i>

## Pledges on HSBC Bank Malta p.l.c. bank accounts in favour of other banks

Registration of pledge	– €50.00 fee
Confirmation of pledge	– €25.00 fee

## Coin Exchange Inward

Inward Exchanges/Deposits	
– Loose coin	– 2.00% (Minimum €2.50)
– Rolled Coin	– Free
– Central Bank standard sized bag*	– Free

\*Discrepancies will be charged full tariff on value of whole deposit – 2.00% – Minimum €2.50



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## Coin Exchange Outward

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### Outward Exchanges

- Loose Coin – 2.00% (Minimum €2.50)
- Rolled coin (per roll) – €0.30 per roll
- Rolled coin (whole bags) – €2.50 per bag
- Coin Exchange Machine – €0.15 per roll

## Special Lodgements (Bill Payments)

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### Over-the-counter Lodgements

- €1.16 – per lodgement  
*Charged to customer making the Special Lodgement*  
*Exceptions – VAT bills paid against the debit of an HSBC account*
- €2.00 per lodgement  
*Charged to 3rd Party entity receiving payment*

### Lodgements made via electronic channels

- Free  
Charged to 3rd Party entity receiving payment  
€0.47 per lodgement\*  
*\*Note: Charge is collected automatically as a bulked transaction*



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# Lending Fees – Overdrafts and Loans

## Processing Fees for Loans/Overdrafts

- 0.30% on value of the loan/overdraft limit, minimum €40.00

## Additional Processing fee for Loans/Overdrafts if Hypothecary security is taken as security

- Flat fee of €250

## Processing Fees for Renewals of Overdraft Facilities

- 0.15% on value of the loan/overdraft limit subject to minimum of €20.00

## Processing Fees for Temporary Facilities and pre-Authorised Excesses

This charge will apply to the balance exceeding the agreed facility limit

- 50% of normal processing fee subject to the same minimum. If converted to permanent facilities the remaining 50% is to be charged.

## Rescheduling Fees

Credit facilities that are rescheduled

- 0.50% of rescheduled amount, minimum €40.00

Notes:

- Applicable where there is an extension given to the term of the original loan
- Charge is applicable also in cases of transfers from an Overdraft to a Rescheduled Overdraft
- Not applicable in cases where customer is seeking postponement of one installment in a loan repayment programme and provided that the final term of loan remains unchanged



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## Bank Appointed Architects Fees (inclusive of VAT)

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### Valuation

Up to €400,000	– €200
€400,001 – €750,000	– €250
€750,001 – €1,000,000	– €450
€1,000,001 – €1,500,000	– €750
€1,500,001 and over	– €1,000

All fees are to be inclusive of VAT.

## Insurance Policies taken as collateral

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Insurance Policies – The bank will collect from the customer those fees that may be claimed by the relevant insurance company for the pledging of any insurance policies as may be applicable



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# Internet Banking

## Internet Banking subscription fee

– Free

## Replacement Security Device

– Free

## HSBCnet Full package

Accounts held with any HSBC Bank Malta p.l.c. or any other HSBC Group entity

– Monthly fee €23.00

All transaction types (1) and full services, including:

File Upload (2) Report Writer (3) and Receivable Finance (4)

1. All transaction types include: inter-account transfers, priority payments, Eurozone payments, bill payments and time deposit management.
2. File Upload refers to the ability to transmit bulk payment instructions to the Bank, typically for salary payments.
3. Report Writer gives you the ability to create customised reports and with Automated File Delivery you will be able to receive them in your inbox on the day and at the time that you need them.
4. Receivable Finance refers to our invoice discounting functionality.
5. Internet Trade Finance gives you the ability to perform import/export related transactions and enquiries

No of Accounts

Accounts refer to current and savings transactional accounts that are used for receipts and payments, and do not include fixed term deposit accounts, loan accounts or credit card accounts.

- Up to 10 – Free
- 11 to 25 – €3.00 (per account in excess of 10, monthly)
- 26 to 50 – €2.50 (per account in excess of 25, monthly)
- Over 50 – €1.50 (per account in excess of 50, monthly)
- Up to 10 – Free
- 11 to 15 – €5.00 (per user in excess of 10, monthly)
- 16 to 20 – €4.00 (per user in excess of 15, monthly)
- Over 20 – €3.00 (per user in excess of 20, monthly)

Active Users



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## HSBCnet Standard Package

– Monthly Fee €10.00

Accounts held with HSBC Bank Malta p.l.c.

All transaction types (1) and selective services, including:

Receivable Finance (2) and Online Trade Finance (3)

1. All transaction types include: inter-account transfers, priority payments, Eurozone payments, bill payments and time deposit management

2. Receivable Finance refers to our invoice discounting functionality

Accounts refer to current and savings transactional accounts that are used for receipts and payments, and do not include fixed term deposit accounts, loan accounts or credit card accounts

Active Users

- Up to 5 – Free
- Over 5 – €5.00 ( per user in excess of 5, monthly)
- Up to 5 – Free
- Over 5 – €5.00 ( per user in excess of 5, monthly)

## HSBCnet – Enquiry Package

Accounts held with HSBC Bank Malta p.l.c.

Accounts

Accounts refer to current and savings transactional accounts that are used for receipts and payments, and do not include fixed term deposit accounts, loan accounts or cred card accounts

Active Users

Monthly Fee €5.00

- Up to 5 – Free
- Over 5 – €3.00 (per account in excess of 5, monthly)
- Up to 5 – Free
- Over 5 – €3.00 (per user in excess of 5, monthly)



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# HSBCnet Mobile

HSBCnet Mobile

– Free

## Outward Remittances – Transactions Effected Through Electronic Channels

### Outward Remittances Charges – Transactions effected through electronic channels

Transfer to your account with HSBC Bank Malta p.l.c.	– Free
Transfer to third party account with HSBC Bank Malta p.l.c.	– Free
SEPA* Payments	
Up to €1,000	– €0.15
€1,000.01 and over	– €0.75
Non-SEPA* Payments	
Any Amount in Euro	– €4.00
Other Currencies	– €12.00



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# Outward Remittances – Transaction not processed through Electronic Channels

## Outward Remittances Charges – Payments not processed through electronic channels

Any amount for all currencies

– €30.00 per request

Urgent same day value transfer to local or overseas beneficiary (any amount)

– €40.00 per request

# Foreign Exchange

## Foreign Currency Transactions settled in Same Currency

Purchase of spot currency against sale of foreign currency notes

– Revaluation Rate applied, plus a 0.50% commission

Example: Debit an account designated in United States Dollars and sale of United States Dollar Bank Notes

– Revaluation Rate applied, plus a 2.00% commission

Sale of spot currency against purchase of foreign currency notes

Example: Purchase of United States Dollars Bank Notes and credit to an account denominated in United States Dollars

## Foreign Exchange Exchanged for a different Foreign Currency

Incoming/Outward SWIFT Transfers

– Applicable Non-Cash Buy/Sell Spot Rate of the date of transaction

Purchase/Sale of Foreign Currency Notes

– Applicable Cash Buy/Sell Spot Rate of the date of transaction

Note: The Bank requires four working days' notice for the supply of foreign currency notes in excess of the equivalent of €10,000



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# Inward Remittances

## Inward Payments

Euro Payments including SEPA*	
€0.01 up to €10,000.00	– Free
€10,000.01 and above	– €4.00
Foreign Currency	
credited to a Euro account up to €5,000	– Free
Foreign currency payments credited to a Euro account €5,000.01 and above	– €10.00
Foreign currency credited to non-Euro accounts	– €10.00

# Other charges applicable to payments

## Other charges applicable to payments

Repairs (Amendments) on payment instructions	– €20.00 Per request
Rejects (Funds returned unpaid by Beneficiary/Intermediary Bank) of payment instructions	– €20.00 Per payment
Disposal Instructions (Proof of payment)	– €30.00 Per request
Investigation Fees – Tracer Request	– €20.00 Per request
Cancellation requests on payment instructions	– €20.00
Charge applicable once payment has been accepted by the bank. Please note that payments cannot be cancelled once these have been processed at the bank's end however we can request a recall of funds which may need the Beneficiary's permission.	

# SEPA\* Direct Debits

## SEPA\* Direct Debits

Customer Making the payment	– Free
SEPA* Direct Debits Returned by us due to insufficient funds	– €5.00

\*SEPA is the Single Euro Payments Area, which at the date of these conditions of use is made up of the twenty seven Member States of the European Union, three EEA (European Economic Area) countries namely; Iceland, Liechtenstein and Norway, as well as six Non-EEA countries (to which geographical scope has been extended), being Andorra, Monaco, San Marino, Switzerland, United Kingdom, Vatican City State (along with Saint-Pierre-et-Miquelon, Guernsey, Jersey and Isle of Man).

Customers can make and receive payments in Euro whether between or within national boundaries under the same basic conditions, rights and obligations, regardless of their locations within the SEPA.



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# Business International Debit Card (Visa)

## Card fees

First Business International Debit Card	– Free
Each additional Card	– Free

## Transaction fees

### Business International Debit Card

ATM withdrawals from HSBC Bank worldwide	– Free
Over the counter cash withdrawals from HSBC Bank Malta p.l.c.	– Free
ATM withdrawals from non HSBC Bank Malta p.l.c. (both locally and overseas)	– €2.50 per transaction

## Currency Conversion Fees

Euro transactions	– Free
All other transactions	– 1.75%

## Exchange Rate

More than one currency can be involved when a transaction is converted into euro. Conversion to euro is arrived at by using the Card Schemes' selling rate, on the day the transaction is processed by the Card Schemes. The exchange rate shown on your statement against each foreign currency transaction is arrived at by dividing the foreign currency amount with the euro equivalent

## Investigation fees on Disputed Transactions

Where an investigated transaction shows to be an error on the part of HSBC Bank Malta p.l.c., or the merchant	– Free
Where our investigations show that the transaction was correct and/or the entry was not a result of any error by the bank/ merchant	– €25.00 <i>Inclusive of VAT</i>



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## Collection of cards and/or PINs

Card/PIN are normally sent to your mailing address	– Free
Card/PIN are collected personally from Operations Centre or from any one of our offices	– €10.00* <i>*Waived if request is initiated by bank</i>

## Card replacement fee

Requests for a card replacement	– €5.00
Requests for a replacement of a lost/stolen card	– €5.00
Requests for a card replacement due to a change in surname	– Free
Urgent request for replacing a card	– €30.00

# Business Credit Card (Visa)

## Card fees

Business Credit Card	– €56.00 p.a.
Each additional business credit card	– €23.00 per card p.a.

## Transaction fees – cash withdrawals

ATM withdrawals and over the counter Cash Advances from HSBC Bank Malta p.l.c.	– 0.3% on the amount withdrawn, minimum €0.60 per transaction
Over the counter Cash Advances and ATM withdrawals from non-HSBC Bank Malta p.l.c. branches (both locally and overseas)	– 1% on the amount withdrawn, minimum €5.00 per transaction

## Late payment fees

Payment Amount and Due Date are shown on your latest statement. If payment is delayed you will be charged as follows:	
First month	– €5.00
Monthly thereafter until payments are regularised	– €15.00
You may settle your account online through our Online Banking platform or by direct debit. These services are free of charge	



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## Over limit fee

When the 'Closing Balance' on your statement exceeds your credit limit – €15.00

## Reactivation of Credit Card Accounts

If your card has been suspended due to account not conducted according to the Cards Conditions of Use and is subsequently reactivated, a fee of €12.00 is charged upon reactivation

## Overseas emergency charges

Cash disbursement – US\$103

## Duplicate Credit Card Account Statement Fees

Per page – €1.00

## Interest on Credit Card Accounts

### Cash Advances

This includes ATM withdrawals, cash withdrawn over the counter, purchase of gaming chips, foreign currency and transfer of funds from credit card accounts. Interest is charged on the balance outstanding from the date the transactions are posted to the account until the date the balance is paid in full

### Purchases

Interest free up to 56 days. No interest will be charged on the amounts of purchases repaid and credited to the account within 25 days from the date of your statement on which those purchases first appeared. Interest at the applicable rates is charged on the daily balance outstanding at the end of the 25 days from that statement date and will continue to be so charged until full repayment is made to the account

### Annual Rate

The rate of interest shall be 6.25% p.a. over the Bank's Base Rate, presently 2.50% p.a., the current effective rate being 8.75% p.a., calculated on the daily debit balance



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